

Working with RIMES

- Our standard is customization – every single RIMES client has a customized package
- Our expertise ensures that we de-risk the implementation for our clients
- We deliver a consultative sales process with a wide team of buy-side industry specialists
- Our methodology for service design and implementation is shared with all of our clients no matter the size and scope of their needs
- We don't just simply manage our clients' data, we take an advisory approach that brings measureable business gain

WHAT OUR CLIENTS SAY

'They can deliver files in different formats, they work closely with our systems'

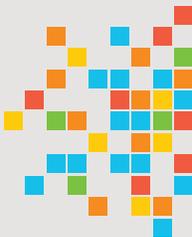
'We couldn't ask for anything better. They turn on a dime, they adjust even when we forget something'

Here's how it works:

1

Project Design

- We follow a multi-point checklist for best practice data management services.
- Our team invests time with the client to map current data management processes and workflows. We understand what data is served to the firm, from which sources and to be used by which departments and individuals.
- In the design phase, we review current processes and advise on a future managed data services model. We never simply replicate internal systems in a hosted environment, we always seek to optimize and improve through a consultative approach.
- Scalability is a key consideration as our experience is that once the dissemination of data around the firm is enhanced, demands only continue to increase.



2

Planning

- Working with the client, we interrogate the business uses of the data, from front office demands through to performance, data governance and archiving requirements.
- We examine the current systems interactions and choose the best operational route to serve data in the future. We have experience integrating with more than 100 in-house and more than 35 vendor software solutions.
- RIMES delivers data governance services to its clients. In the simplest form, we ensure firms have the correct licensing in place for their needs. We improve service levels, ensure quality data for disparate business functions consuming data, manage the total cost of ownership

WHAT OUR CLIENTS SAY

'This is the reason that we're using them. They're ready, they plug in so quickly'

of the full data management workflow and provide the business intelligence required to implement effective data governance processes and procedures.

- Because RIMES offers all clients a tailored approach, we commit to being able to serve all data requests - our standard is customization. We have experience integrating with more than 60 third party solutions and a multitude of in-house systems..
- A key benefit from a relationship with RIMES is efficiency. We eliminate repetition in workflows and data sets are streamlined. We review the current data sources and recommend the best options to deliver the data sets requested from our portfolio of more than 200 data partners globally.

3

Production

- User testing: We can simulate the RIMES live environment to run in parallel with a firm's existing setup to ensure that the firm is ready to migrate and there is no business impact moving to RIMES
- Once the project plan is complete, clients fully migrate to RIMES.
- A support team is available on a global basis with dedicated account managers who oversee the ongoing relationship. The introduction to this includes a tutorial on getting the most from RIMES tools, including access to the RIMES Feed Monitor with live tracking of daily production.
- A quarterly quality service review is conducted on all clients to continue to deliver a market leading service. At RIMES, we have a 95% client retention rate.

About RIMES RIMES is a buy-side specialist that truly understands the data management challenges faced by its clients. It serves over 300 investment managers, pension funds, hedge funds, wealth managers, private banks, custodian banks and insurance companies in 40 countries, including 60 of the 100 largest global asset managers and 9 of the 10 largest custodians by TAUM.



For more information
rimes.com info@rimes.com

Follow us

Twitter @RIMESTech

LinkedIn RIMES Technologies

YouTube RIMES Technologies

North America

New York
 (Headquarters)
 84 Wooster Street
 New York NY 10012
 USA
 +1 212 381 9000

Boston
 31 St James Avenue
 Boston MA 02116
 USA

Seattle
 1420 Fifth Avenue
 Seattle, WA 98101
 USA

Toronto
 161 Bay Street
 Toronto, ON M5J 2S1
 Canada
 +1 416 572 2523

EMEA

London
 No. 1 Cornhill
 London, EC3V 3ND,
 UK
 +44 (0)20 7743 6040

Paris
 13 avenue de l'Opéra
 75001 Paris, France
 +33 (0)1 78 09 70 70

Nicosia
 Karyatides Business
 Center
 Makrasikas 3,
 Strovolos
 Nicosia 2034,
 Cyprus
 +357 22 028 045

ASIA PACIFIC

Sydney
 88 Phillip Street
 Sydney, NSW 2000
 Australia
 +61 (0)2 9258 1189

Shanghai
 1105 China Insurance
 Building
 166 East Lujiazui Road
 Shanghai, 200120
 China
 +86 21 5888 6108

Singapore
 1 Raffles Quay
 Singapore 048583
 Singapore
 +65 6622 5930